



**1,004**

branches closed  
by the end of 2017.

**34,000**

jobs cut since 2011.

**£49.6m**

paid to A Horta-Osorio  
since joining LBG.

Following the HBOS fraud scandal, trust in Lloyds Banking Group is so low that 64% of its own customers said that it should be stopped from using the "By your side" line in its ads according to a recent poll carried out by ComRes. 80% of Lloyds' customers said that someone in senior management should be held accountable for the fraud case and the treatment of customers.

You will have received a letter from the bank telling you about how it's helping your constituents

and what it's doing for local economies. However, what the bank won't be telling you is the number of branches closed over the last few years or the number of communities that have been blighted because of those closures. It certainly won't tell you the number of jobs that have been lost and don't expect to be told about how much Antonio Horta-Osorio has earned since joining the bank.

So we thought we would put the record straight and give you some alternative facts about what's really

been going on in Lloyds Banking Group.

If you require any further information you can contact me at Mark. Brown@btuonline.co.uk.

**MARK BROWN**  
General Secretary

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**FIGHTING  
BRANCH  
CLOSURES**



# KEY FACTS ABOUT LLOYDS BANKING GROUP

**£18.7bn** Paid to settle claims for PPI mis-selling.

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**£5.9bn** Lost when the Government sold LBG shares.

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**32.8%** Is the 'mean' gender pay gap in LBG.

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**65.2%** Is the 'mean' gender bonus gap in LBG.

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**47** Years in prison for the Reading fraudsters.

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**£245m** Set aside to pay customers involved in the Reading fraud.

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**95** Times is the amount Antonio Horta-Osorio is paid more than the average member of staff.

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**£360k** Is the average amount LBG staff will lose because the bank imposed a pensions cap. Incidentally, no such cap was applied to Mr Horta-Osorio's pension. He's got two!

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